

COMMUNITY ANNUAL REPORT

2019-2020

Dedicated to Superior Service

ALAMEDA COUNTY FIRE DEPARTMENT
CALIFORNIA

For the fiscal year ended
2019-2020



"Proudly serving Alameda County's unincorporated communities of Ashland, Castro Valley, Cherryland, Livermore, San Lorenzo, and Sunol; the Cities of Dublin, Emeryville, Newark, San Leandro, Union City; and the Lawrence Berkeley National Laboratory, the Lawrence Livermore National Laboratory, the Sandia National Laboratory; and dispatch center for Alameda County's Ambulance Provider"

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Core Values

Members

Organization

Customer Service

Strategic Management

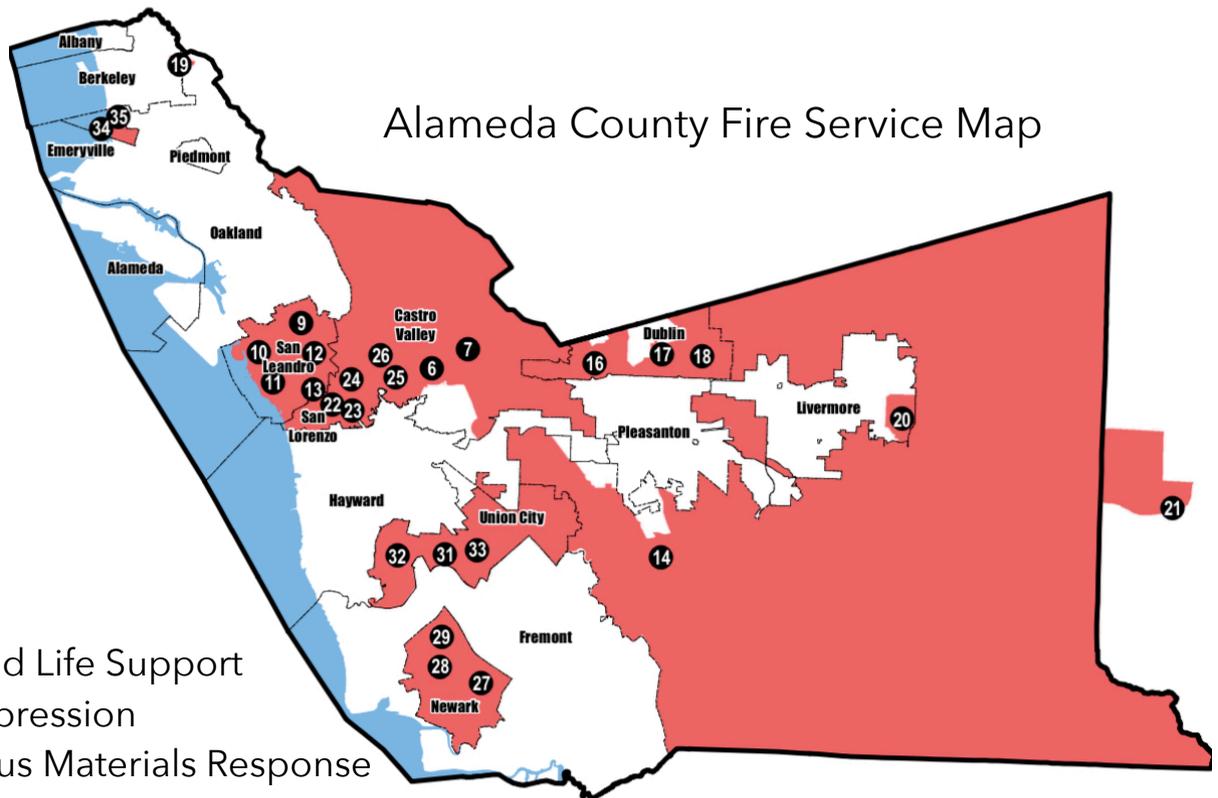
Regional Cooperation



Mission Statement

"We will provide the highest level of service to our communities by valuing our members; promoting positive leadership; and dedicating ourselves to excellence."

THE ALAMEDA COUNTY FIRE DEPARTMENT (ACFD) provides all-risk emergency services to the unincorporated areas of Alameda County (excluding Fairview), the cities of San Leandro, Dublin, Newark, Union City and Emeryville, the Lawrence Berkeley National Laboratory and the Lawrence Livermore National Laboratory. With 28 fire stations and 34 companies serving a population of 394,000, the ACFD serves densely populated urban areas, waterways, industrialized centers, extensive urban interface, agricultural and wildland regions. Over 400 personnel and 100 Reserve Firefighters provide a wide variety of services to an ever expanding, dynamic and diverse area of roughly 508 square miles. These services include:



- Advanced Life Support
- Fire Suppression
- Hazardous Materials Response
- Urban Search & Rescue
- Water Rescue
- Community Outreach & Education
- Disaster Preparedness
- Fire Prevention and Code Compliance
- Regional Dispatch

Did you Know? Unlike a municipal fire department which reports to a city manager, Alameda County Fire is organized as a dependent district and reports to an elected Board of Directors.



FIRE CHIEF'S MESSAGE

It is with great pride and enthusiasm that I lead the men and women of the Alameda County Fire Department (ACFD). It is the ACFD's goal to provide the highest level of service to each one of our communities. It is the diversity of our communities and personnel that make this department a leader in the fire service.

As Fire Chief, I've strived to embody the core values and collaborative culture that has built an organization dedicated to superior service and excellence in all that we do. I am committed to our members, fostering our partnership with labor, and collaborating with our contract agencies because it ultimately benefits all our customers. This 2019-2020 Community Annual Report continues to demonstrate a commitment to initiatives I believe are crucial to the community.

We are building collaborative relationships among labor, management, and stakeholders. In the last year, the ACFD has updated and extended contracts for service with the cities of Dublin and Emeryville, as well as, the Lawrence Livermore National Laboratory. The cities of San Leandro and Newark are both in long-term agreements without end dates which are currently under review. Lawrence Berkeley National Laboratory is in the fifth year of a five-year agreement through June 31, 2021. The ACFD continues to work with the City of Union City on modifying its agreement to reflect the City's closure of Fire Station 30. Our 2012 labor agreement with our firefighter's union was extended to December 30, 2021.

We are developing reasonable fiscal strategies that ensure the organization's sustainability while providing seamless services to our communities. The ACFD continues to save our unincorporated communities and contract cities/laboratories operating costs with our shared overhead cost, economies of scale, and regional service delivery model.

I appreciate the overwhelming community support for ACFD's March 2020 Fire Safety Bond (Measure D) with 66.37% in support. This was unfortunately a fraction of a percent (.29%) under the necessary threshold. ACFD is continuing the development of plans which would allow for the improvement and replacement of capital assets and infrastructure needed for emergency response.

ACFD continues to improve service delivery through enhanced coordination among fire and emergency service agencies within the region. The ACFD continues to engage in regional and state initiatives that better serve our communities, as well as pursue improvements to both fire and emergency medical services with our local partners.

We remain vigilant in enhancing our community outreach efforts that prepare citizens to deal with common emergencies, as well as disasters. In 2019, the ACFD launched a "chipper program" in high fire severity areas to help residents reduce dangerous vegetation. We've continued our efforts to train residents in personal emergency preparedness and expanded the training we offer to our city and county employees that function as disaster service workers. In February, we pivoted to responding to the COVID-19 pandemic and will continue to support the efforts to mitigate the virus' impact.

Now more than ever, every ACFD is committed to assuring a well-trained, respectful, and professional workforce with a high degree of cultural competency. The ACFD has continued its efforts to be reflective of our communities and embrace its diversity.

Unquestionably, we are committed to maintaining a state of operational readiness that ensures adequate staffing and equipment to meet the needs of our communities. The ACFD takes great pride in the training, preparedness, and safety of its firefighters.

David A. Rocha
Fire Chief



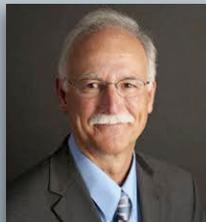
Board of Directors

as of June 30, 2020

PRESIDENT



Scott Haggerty
District 1



Richard Valle
District 2



Wilma Chan
District 3



Nate Miley
District 4



Keith Carson
District 5



Susan Muranishi

VICE-PRESIDENT

COUNTY ADMINISTRATOR



THE ALAMEDA COUNTY WAY

Strength of Character

A firefighter's career is a life of public service. It requires more than just brute physical strength, it demands strength of character - the willingness to do the right thing even at one's own expense. This past summer hundreds of firefighters responded on strike teams to assist in the California Wildfires. Alameda County Fire is dedicated to provide service outside of the county to assist other communities.

Firefighters remain dedicated in devoting their time, talent, and energy to training, all year round and providing compassionate service to others.



Teamwork

While individual skills and initiative are developed and refined at the academy, ultimately true strength comes from the ability to work together as a cohesive team. Alameda County Firefighters stay ready and instill the importance of building trust with one another and of strong communications to establish good situational awareness in life-threatening conditions. When facing a raging fire, it brings comfort to have the support of a team.



Professionalism

Setting the bar high, ACFD firefighters train to be the best of the best. Each firefighter strives to be well-trained and proficient in the practical tools and knowledge required in the service of saving lives. Decision-making skills are honed so that each firefighter will be adaptable in the face of a dynamic work environment.

In donning the firefighter's uniform, Each firefighter is a part of building a reputation as the professionals who do things right and proudly embody the values and ideals of an honored and respected profession.



Continuous Improvement

In the face of an ever-changing environment characterized by emerging threats, changing priorities, and increasing public expectations, training never ends for a firefighter. Regular drills build instinctual responses to a variety of situations; best practices and lessons are learned from doing After Action Reviews (AARs) at the end of significant events; and mentoring from more experienced firefighters builds capacity and resilience. The goal is not perfection but the continuous drive for it.

ACFD FIRE ACADEMY

Did you
Know
?

Alameda County Firefighter Recruit Academy consists of 16 weeks of physical and mental training, including structural and wildland firefighting, hazmat, rescue, and live fire training.

In the four most recent academies, 78% of the recruits graduated and moved on to the next step as a probationary firefighter for two years.



The ACFD Fire Academy is held in San Leandro, CA at the Alameda County Fire Training Tower.

GEARING UP!



Helmet
\$315 / 6.25 lbs.

Hood
\$28 / 0.5 lb.

Self-contained breathing apparatus (SCBA)
\$5,674 / 28 lbs.

Face mask
\$262 / 1.5 lbs.

Portable radio with holster
\$5,335 / 3 lbs.

Gloves
\$65 / 1 lb.

Coat
\$1,591 / 7 lbs.

Pants and suspenders
\$1,008 / 9.5 lbs.

Boots
\$350 / 7 lbs.

Thermal Imaging Camera (TIC)
\$9,123 / 6 lbs.

Rubbish hook
\$93 / 9.5 lbs.

Halligan 30"
\$215 / 13 lbs.

Flat head axe
\$165 / 8 lbs.



Did you know?

The cost to outfit a firefighter can total up to \$25,000 and weigh up to 100 lbs. including essential tools such as a TIC, rubbish hook, or Halligan and axe. A fire hose or ladder can easily add hundreds of pounds to the weight of gear already carried. Imagine also removing an occupant out of a burning building!

Over 25 Years of History

The Alameda County Fire Department (ACFD) was formed on July 1, 1993 as a dependent special district with the Alameda County Board of Supervisors as its governing body. This consolidation brought together into a single jurisdiction the Castro Valley Fire Department, Eden Consolidated Fire Protection District and County Fire Patrol (each a dependent special district under the Board of Supervisors). Throughout the years, ACFD consolidated with Fire Departments from 5 Cities and 2 National Laboratories, and became a metropolitan Fire District.



Castro Valley Fire District



Dublin Fire Protection District



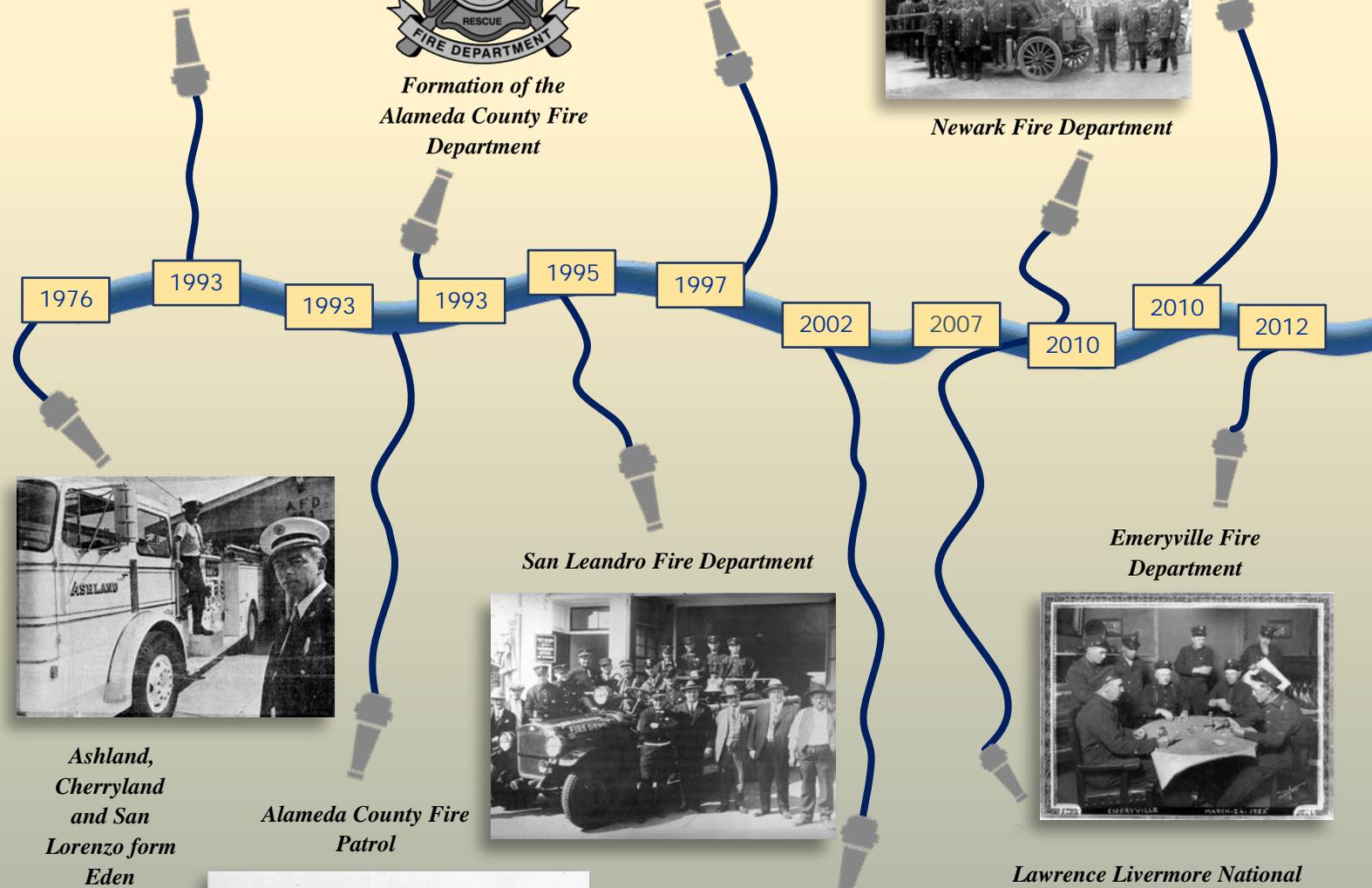
Union City Fire Department



Formation of the Alameda County Fire Department



Newark Fire Department



Ashland, Cherryland and San Lorenzo form Eden Consolidated

Alameda County Fire Patrol



San Leandro Fire Department

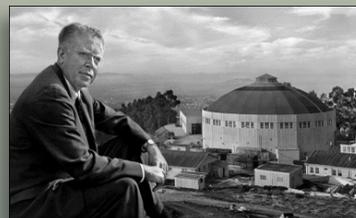


Emeryville Fire Department



Lawrence Berkeley National Laboratory

Lawrence Livermore National Laboratory



BY THE NUMBERS

28

Fire Stations

4

Battalions

33

Companies

4m 31s

Average Response Time
Structure Fires

5m 59s

Average Response Time
Medical Aid

7

Ladder Truck
Companies

42,173

Emergency Calls

69.5%

Medical Calls

1,139

Fires Extinguished

452

ACFD Employees

51

Reserve Firefighters

1

Search & Rescue K-9

9,200

Fire Inspections

3,800

Plan Reviews

6 Rescue Boats

2 Wildland Firefighting Dozers

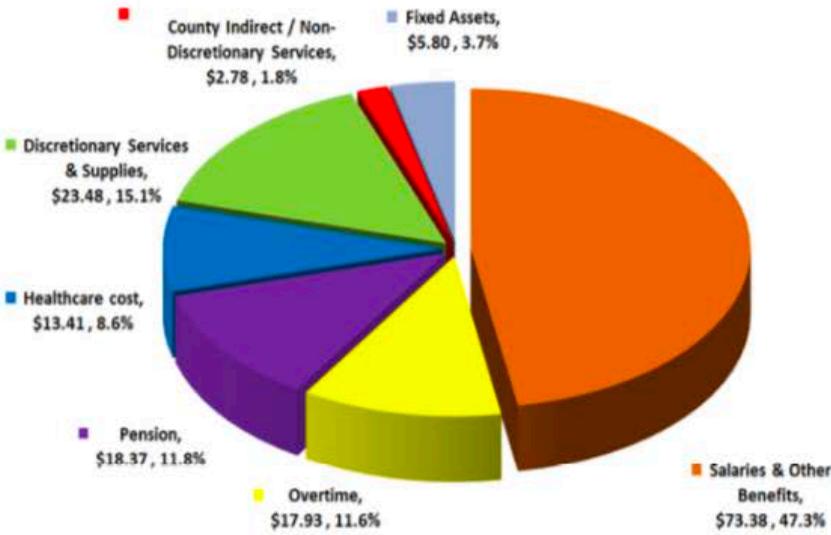
Type 1 Heavy Rescue Team

Type 1 Hazardous Materials Team

FY 2019-2020 Budget at a Glance \$155.15 Million

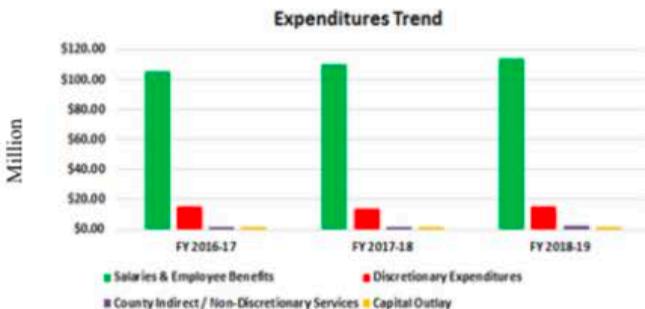
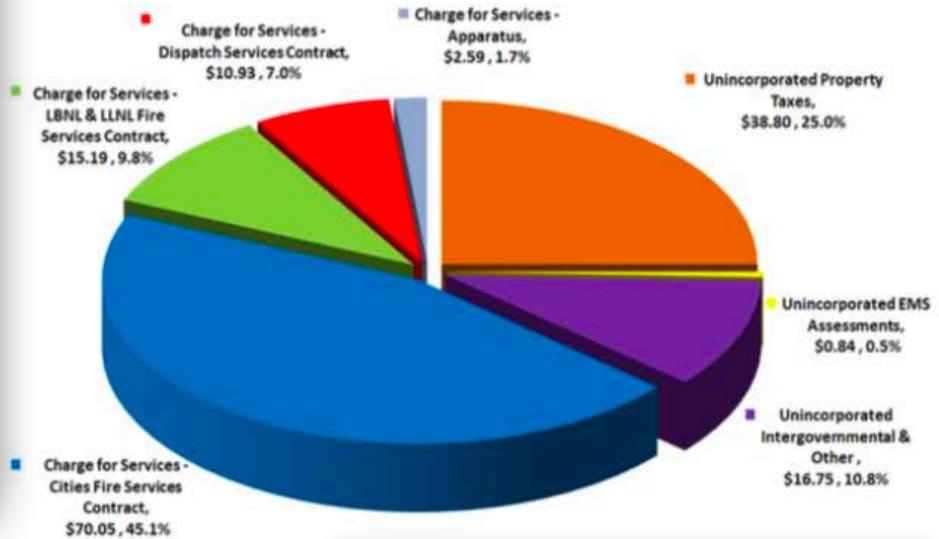
Where the money went

As a public safety provider, the majority of ACFD's operating expenditures are related to personnel costs, which comprise about 79.3% of total expenditures. The other significant expense is discretionary services and supplies which comprise about 15.1% of total expenditures.



Where the money came from

Charge for services provides 63.6% of ACFD's funding resource from fire and dispatch services contracts. Property taxes is the main funding resource for the fire district itself. For every dollar paid by a resident in the unincorporated area, about 13 cents goes to the Fire District.



Did you know?

There is no maximum age limit to join our fire academy. The class of 2019 age ranged from 21 to 41 years old.



SERVICES OF ALAMEDA COUNTY FIRE

William J. McCammon ACFD Vehicle Maintenance Facility

The facility is used to perform routine and emergency repairs, safety inspections, preventive maintenance, communications equipment installation, and emergency apparatus outfitting, among other maintenance-related and mechanical functions. Two structures, a pre-engineered metal structure for the fire vehicle maintenance facility and the City of Dublin's new corporation yard building, combine for a total building area of 31,000 square feet.



PPE Specialist

ACFD has a full-time PPE specialist that ensures the firefighters are current with NFPA compliance and firefighter safety. It covers a variety of garments such as turnout gear, gloves, and boots. Including cleaning, inspections, alterations and repairs.



Alameda County Regional Communications Center (ACRECC)

ACRECC is located at the Lawrence Livermore National Laboratory (LLNL) and is operated by the ACFD with oversight by an advisory committee. The Alameda County Regional Emergency Communications Center delivers regional communications and dispatch services that optimize the deployment and coordination of emergency resources while providing superior customer service. ACRECC serves the cities of Alameda, Dublin, Emeryville, Fremont, Livermore, Newark, Pleasanton, San Leandro, and Union City; the communities of Castro Valley, Ashland, Cherryland, San Lorenzo, and Sunol; the Lawrence Livermore, Lawrence Berkeley, and Sandia National Laboratories, Camp Parks Combat Support Training Center, all of unincorporated Alameda County; and is the Dispatch/System Status Management Center for Falck ambulance service.



Mobile Geographic Information Systems

The team is dedicated to accurate information and mapping systems. The team assists with the creation, maintenance and update of the GIS Site Plan Program. They collect accurate and viable data in a timely fashion; perform a variety of work related to the maintenance of the GIS data for the site plan program.



DEDICATED TO SUPERIOR SERVICE



David Rocha, Fire Chief
Jason LeMoine, Deputy Chief
Eric Moore, Deputy Chief
Irene de Jong, Administrative Services Director
Brian Centoni, Public Information Officer
Bonnie Terra, Division Chief
Ryan Nishimoto, Division Chief
David Yoder, Division Chief
Derrick Thomas, Division Chief
Jim Hoskins, Division Chief



FOLLOW US



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www.acgov.org/fire

